

LCEMS POLICY BOARD

MEETING MINUTES

May 4, 2016

Members Present:

Mary Beth Crawford, M.D.
Chief Barry Cousino
Chief Jeff Kowalski
Chief Paul Mullen
Chief Daryl McNutt
Chief Brandon Loboschefski
Mayor Donald Atkinson
Laura Loyd-Jenkins
Dennis Cole
David Lindstrom, M.D.

Representing:

Hospital Council/St. Luke's
Springfield Twp. Fire Department
Sylvania Twp. Fire Department
Oregon Fire Department
Whitehouse Fire Department
Maumee Fire Department
Village of Whitehouse
Lucas County Administrator
Lucas County Emergency Services Director
LCEMS Medical Director

Absent:

Mayor Michael Sefarian
Mayor Paula Hicks Hudson
Mayor Richard Carr
Trustee _____
Trustee John Jenewine
Chief Luis Santiago
Chief Kevin Bernhard

City of Oregon, CEO Mayor
City of Toledo, CEO Mayor
City of Maumee
Springfield Twp. Trustee
Sylvania Twp. Trustee
Toledo Fire Dept.
Lucas County Fire Chief's Association

Attendees:

Brent Parquette
Ralph Shearn
Pat Moomey
Aislinn Dennis
Jon Ziehr
Chief Jim Price
Chief Karen Marquardt
Lt. Kirk Keane
Captain Mark Benadum
John Barnes
Julie Goins Whitmire
Julie Georgeoff
Jack Morasch
Mary Britton
Dr. Eugene Lin
Leigh Moore
George Butler
Nimi Vyas

CE Administrator/QA
LC Communications Manager
Lucas County EMA Director
LCEMS/LS10
LCEMS/LS10
Toledo Fire EMS Bureau
Toledo Fire EMS Bureau
Toledo Fire EMS Bureau
Toledo Fire EMS Bureau
180th Air Guard
Mercy MSU
Mercy
ProMedica
ProMedica – Toledo Hospital
Mercy
MSU
Mercy St. Vincent
Mercy St. Vincent

Call to Order

The meeting was called to order by Dr. Crawford at 8:32 a.m.

Minute Approval

The minutes from the March 2, 2016 meeting were distributed to review. A motion was made by Chief Cousino and seconded by Chief Kowalski to accept the minutes. Motion carried.

Introduction

Chief McNutt introduced Whitehouse Mayor Donald Atkinson.

JEMS Games

Brent presented a video on the JEMS Games. Brent prefaced the video citing EMS Week this year is May 15th through the 21st. The slogan for this year's EMS week is "Called To Care". Brent said he is sharing in CE this week how EMS evolved. He also prefaced the video with the people involved and departments they represented and the skill stations they had to perform.

UTMC Wall of Honor 2016

Brent reported this will be the fourth year for this program and is looking for nominees. A nominations form is provided. Nominee categories are a nurse, EMT/Paramedic or doctor. Nominations to be submitted by July 1st.

Committee Reports

Medical Committee

Chief Cousino reported on the April 4th meeting.

Paramedic Committee

Chief Kowalski reported on the March 14th meeting.

CE Update

Brent reported April's CE was on Pharmacology Review and Firefighter Down: CPR. The paramedics were trained on the HandTevy System in March and it went into use in April. Macy's CE has Dr. Lindstrom spending two hours discussing with the paramedics, protocol issues and questions the crews have submitted. Also medical scenarios. June CE will be RTF training awareness.

EMS Billing

Dennis reported April's revenue was \$234,623.25 and year to date \$1,023,942.72. Dennis reported we are down from last year by \$429,728.72, approximately 29%. Dennis reported there is a packet of information provided by McKesson noting revenue charges and how the insurance billing is impacted by the Affordable Care Act. He noted the shift from Medicare, self-pay and commercial insurance to Medicaid which reimburses significantly lower for transport services.

2016 EMS Dispatch Reports

Ralph Shearn provided handouts regarding 2015 vs 2016 on life squad dispatches, arrivals OS, transports. Ralph reported run volume is down from last year at this time. Cancellation enroute and transports are down 9%. Cancellation rate is down 4% from last year. Ralph explained that we've made adjustments to PRO QA to try to improve dispatches and reduce cancellations. Ralph also noted we are monitoring the top ten specific dispatch type codes.

Chief Cousino asked if this percentage is incorporated in the changes made. Ralph reported yes.

MSU Reporting Points

Ralph provided Mobile Stroke Unit data which showed the number of dispatches and transports. Ralph expounded on the report provided.

Dr. Lin cited that it can be seen in the report a number of patients went to partner hospitals. He said some patients were stroke mimics. Dr. Lin said in follow-up with the patient that received tPA, he did have a stroke and HSV Encephalitis.

Of the two tPA patients, alarm to tPA was 35 & 40 minutes and 25-30 minutes to bolus administration. Of the 15 transported in April, the majority were minor strokes and stroke mimics. There was no intervention of the 15.

May Britton cited for TTH that 50% of the patients arriving by EMS get lab interventions. She reported TTH is under 20 minutes from door to needle.

Dennis reported we are looking at trying to capture better "last known well" times in Dispatch.

Dr. Lindstrom asked if MSU is having any communication link issues. Julie Goins reported no issues, only the bumps at the start of the program. Telemedicine and CT have had no problems in the last few weeks.

Dr. Crawford said she would like to see intervention times reported by the MSU.

Open Discussion

HIPAA

Denis reported one of the requirements for HIPAA is the paramedics to provide patients with a LCEMS HIPAA compliance document in the field and this is not being done. This could be an issue if we get audited. Dennis reported this will be reinforced in CE. Dennis said this is a system wide issue.

Dennis proved a copy of the document that has been distributed to the life squads and lockers. The LCEMS document is in addition to that provided by the Fire Dept. first responder units.

Laura Loyd-Jenkins introduced herself as the Lucas County Administrator working for the Commissioners and she has been with the County three years. She reported there have been several times in the past that the EMS system has been reviewed and looking for suggestions for LCEMS's possible evolution. She said she would like to start the process by getting a group of interested parties to look at the system. She said she was aware of the SWOT (strengths, weaknesses, opportunities and threats) analysis that was done a few years ago and suggested to review it again.

Chief Cousinio, Chie Kowalski, Chief McNutt and Chief Marquardt (for Chief Santiago) volunteered to be in this group. Dennis Cole and Dr. Lindstrom will also participate. Laura said she has everyone's addresses and will coordinated and set up a meeting to be held before the next Policy Board meeting.

Adjournment

With no further business, the meeting was adjourned at 9:30 a.m. The next meeting will be August 10th at 8:30 a.m.