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Addendum #1 - Issued January 27, 2010

Regarding Bids for **Replacement CAD System (ITB 09-063P)** for Lucas County Emergency Services - 911, bid opening scheduled for February 18, 2010.

This document becomes a fully incorporated part of the specifications, and this letter constitutes legal notice of this requirement.

The entire original Bid Packet including this addendum must be submitted prior to the Bid Opening Date and Time.

Following are questions submitted to Lucas County Emergency Services - 911 and the subsequent answers; and a Revised Section IX Cost Proposal:

Please note per the pre-proposal meeting, attached is a revised Section IX Cost Proposal that requires separate pricing for the ICS from Fire RMS.

1. On page 7, Item 9.0 it states that no exceptions to the specifications contained herein are permitted. Such a statement would be consistent with an invitation to bid where a given commodity is being procured. In Part B of the document on page 3 it states this is a Request for Proposal pursuant to Ohio statute.

Response to question 1. Page 7, item 9.0 is boilerplate language for the County. Our procurement document is an RFP seeking the best overall solution for the County. We recognize that some specifications may not be supportable as provided by some or any of the vendors. I believe Part C, Page 10 Vendor Response Instructions and Part B Page 11 Evaluation Criteria clearly support an RFP and provide flexibility for evaluation of vendor proposed solutions.

2. During the pre-proposal conference a number of topics were covered and we would like to confirm that the following items have been properly understood:

a. Proposal Bond - bond will be required equal to 100% of award price.

Response to question 2. (a). Correct, it is our intent to require a performance bond equal to 100% of the contract award amount.

b. ICS Software - ICS software will be broken out of the FRMS Option and listed on the pricing forms as a separate Option.

Response to question 2. (b). Correct, ICS software should be priced separately on the attached modified pricing sheets.

c. GIS Data - Vendors should plan on pricing an evaluation of the county GIS data, but for the initial proposal do not plan on supplementing the county data. (It will be assumed that if gaps in the required data are found that either county GIS will correct or a potential change order would be entertained for the required work.)

Response to question 2. (c). Correct, vendors should include an assessment of the County's current mapping product. If significant issues are recognized, the County will take corrective action or negotiate a change order with the vendor.

d. Clients for Mobile Option - Vendors should price 700 clients in the mobile option. Additionally, if there are charges for desktop clients on the mobile system that price should be shown as a price each.

Response to question 2. (d). Correct, vendors should price for 700 mobile clients and provide pricing option for additional client licenses. The 700 clients represent a combination of law enforcement, fire and EMS units. If the vendor charges for administrative/desktop clients please provide the cost per license.

e. Clients for Field Reporting Option - Vendors should price clients as a price each since the number of clients cannot be accurately portrayed at this time.

Response to question 2. (e). Correct. We are requesting that the field reporting (electronic/mobile) be priced on a cost per license since we do not currently have mobile field reporting fully implemented. Please include any price break points for the licenses.

f. Disaster Recovery System included in base price - Vendors should price in their base proposal a hot-standby backup system. System should include a replication of all interfaces in place on the primary system. The desire is to have a Master system, presumably at the Monroe St location, and a back-up / replication system at a to be determined location.

Response to question 2. (f). Correct. We are interested vendors proposed solutions to a back-up system based on our known infrastructure and sites. Vendors should not include cost of connectivity links for the DRS but identify the connectivity requirement (bandwidth).

3. Motorola requests an extension of the current proposal due date two weeks from February 18th to March 4th. This will enable us to provide a better response to all aspects of the proposal and the optional components.

Response to question 3. Lucas County desires to retain the advertised proposal due date as February 18, 2010 at 2:00 p.m.

4. RFP Part B, Section 1 – Project Scope: This section states that vendors must complete all sections of RFP Parts A, B, and C. Does the County require point-by-point responses to the terms and conditions provided in Part A – Lucas County Purchasing Administrative Requirements, pages 2-15 of this Section? The details provided in RFP Part B – Project Scope are informational in nature and describe the County’s current environment and procurement process. Does the County desire point-by-point responses to all items in this section?

Response to question 4. Point-by-point responses are not required for Parts A&B. However, Vendors must provide all documents required and accept terms laid out in Part A. Part B is informational to assist in responding to the RFP.

5. EMS Calls for Service – How many EMS calls for service does the County receive on an annual basis?

Response to question 5. Lucas County EMS was dispatched on 25,489 ALS runs in 2009. EMS only transports ALS level incidents.

6. EMS Incident Reporting (PCR) – How many mobile units require EMS patient care reporting software?

Response to question 6. EMS operates 10 life squads. We currently have 15 Panasonic CF-19 tablets with Zoll ePCR software.

7. RFP Section II, Requirement 8.9 – This section refers to Next Generation 9-1-1. Can the County please confirm that vendors’ compliance with this requirement indicates that there are no known impediments to applying NG 9-1-1 standards once they are finalized and established?

Response to question 7. The intent of the RFP is insure that the purchased CAD system is capable of supporting NG 9-1-1 capabilities with the understanding that NG 9-1-1 standards are not yet established. However, vendors should be able to demonstrate how NG 9-1-1 systems would be integrated into the proposed solution. Vendors should identify if their system will need to be modified once standards are established and an estimated monetary impact of those modifications.

8. In Section 6.0 of the ITB Terms and Conditions on page 3, is the following requirement: “The entire set of completed ITB documents must be returned intact and in the following order: Original completed Request for Bid (ITB), three (3) copies and one printable CD-rom electronic file; this includes any amendments applicable to this ITB.” Should vendors include those parts of the ITB that were provided only in PDF format or is the intention that only the Part C material is needed to be returned?

Response to question 8. Yes. Section 6.0 is clear. Even the parts sent in PDF format must be returned as part of the response.

9. Should Vendors include a copy of ITB Section 1, Part B (contains Project Scope, Time Line, Evaluation and Award, Local Responsibilities, and Agency Profiles) in Part A (Original completed Request for Bid) of the Vendor proposal response? This section does not appear to require a response from the Vendor.

Response to question 9. Yes. Section 6.0 is clear. All components must be included.

10. Section 3 of the RFP describes the Lucas Co Testing and Training Environment. Please provide the following additional information:

- a. How many **permanent** Test positions will be needed?
- b. How many **permanent** Training positions will be needed?
- c. Will all these positions be housed at the primary dispatch center location?
- d. Should we assume that the “full and complete set of commands and operations” includes all the production CAD interfaces?

Response to question 10. We like 16 training positions in our training room. However, these are not “permanent” training positions. Every CAD position in our system should be able to be

brought up on either the training/test side or the live side to include the remote sites. And the full and complete set of commands, operations and interfaces must be included in the training/test environment.

11. Does Lucas Co EMS require an ePCR interface as a part of the base CAD system? Is there an EMS billing component interface for the current project? Should either of these be an optional item please provide details.

Response to question 11. Section VI, Interface Requirements, 5. Records Management Systems number 6 EMS Incident Response requires the Zoll ePCR interface. Our billing is performed by MED 3000 a separate vendor. MED 3000 currently draws ePCR information from Zoll. Vendors can provide additional interface capabilities either as an option or included in the base.

12. How many mobile units should be priced by agency and agency type for Section 12 (Option 1) Optional Mobile. Is new Mobile hardware required? Is a Disaster Recovery (DR) Mobile server required or desirable?

Response to question 12. See question 2. (d) above. vendors should price for 700 mobile clients and provide a pricing option for additional client licenses. The 700 clients represent a combination of law enforcement (484), fire (200) and EMS (16) units. If the vendor charges for administrative/desktop clients please provide the cost per license. We are NOT requesting new mobile data client hardware. Mobile data is a secondary system and hence we do not need off site disaster recovery. Our preference is to operate in a virtual server environment which included with hot swappable power supplies and drives can provide on-site fault redundancy.

13. Optional Electronic Reporting – Section 13 (Option 2) There is a mixture of EMS, Fire, and Law Field Based Reporting elements in 13.1 to 13.13. Please give substantial detail of what Lucas Co has in mind with Field Based Reporting (FBR). These is a total of at least 10 Records Management Systems described in Part B- Agency Profiles. Numbers of units by agency is needed as well as connectivity between the RMS Systems and the mobile units requiring Field Based Reporting so that thru put estimates can be made. Pricing is required in the One-Time Costs for Mobile Data and Electronic Reporting (Options 1 & 2) of the pricing sheets. Please verify whether Mobile Computers, Network Elements, and Associated Equipment pricing is needed in addition to Mobile and Field Reporting Servers. What is the total number of law, fire, and EMS personnel to be trained on each package?

Response to question 13. For field reporting pricing please refer to the response to question 2. (e). above. Lucas County currently has limited use (several jurisdictions) law enforcement field reporting, County has 10 life squads (15 tablets)using Zoll ePCR field reporting and currently no field reporting for fire service. The fire service currently completes reports in station. We

are looking for a solution for law enforcement field reporting with a robust interface to NORIS/CRS. Other law enforcement RMS systems currently just pull a closed incident XML data file from CAD. We do desire to interface our Zoll patient care report to CAD or consider a vendor proposed ePCR interfaced solution. The fire service field reporting is dependent on a proposed optional countywide fire RMS solution to determine if they will use field reporting software. The fire RMS systems currently also pull closed incident XML data files from CAD. A breakout of units by agency is attached. Mobile computer, network and associated equipment is NOT required. Our mobile computers will be relatively new operating on commercial data cards. Please refer to the training requirements on page 183 of the RFP.

14. Clarification - Is a CAD to CAD interface required for the State Police Dispatch location or simply a remote Lucas Co CAD position? If the requirement is a CAD to CAD interface, please give the current State Police CAD Vendor and the version number of the current CAD installation. If additional CAD to CAD interfaces are required please list the dispatch center and the CAD system/version. Please note if these should be optional items.

Response to question 14. Lucas County currently provides CAD information to Ohio Highway Patrol through a remote position which is connected via a Sprint data card. It is not our intention at this time to change this solution to a CAD to CAD interface with their PrintTrak CAD. At this time we only want to confirm that a selected vendor can provide a CAD to CAD interface solution. We desire to be able to do CAD to Cad interfaces in the future as we begin to form regional mutual aid response.

15. Please verify the number of EMS dispatch positions requiring ProQA EMD licenses. Verify the number of Fire Dispatch positions requiring ProQA EFD licenses. The total number of trainees on each application is needed as well as the number of licenses and trainees for AQUA.

Response to question 15. Jon Stones at Priority Dispatch (800-363-9127 Ext 149 Jon.Stones@prioritydispatch.net) and I have discussed our specific needs for ProQA and he's prepared to provide the appropriate response for their product to vendors.

16. Regarding item 2.9: Can Lucas County please provide clarification / elaborations or illustration of specifically what cross column groupings by fire station is to look like and achieve? "2.9 The system shall specifically allow (if the user desires) the status monitors to be configured in such a manner that columns group like unit/apparatus types, rows group units/apparatus by department/jurisdiction and stations and colors indicate current status. This function shall also allow cross-column groupings by fire station."

Response to question 16. This allows dispatchers to select how they view available units by quarters (station).

17. How many desktop workstations will access the Fire RMS?

Response to question 17. Our intent is to access Fire RMS via VPN using a web client or terminal server with 20 concurrent users.

18. How many mobile workstations will access the Fire RMS?

Response to question 18. We plan on 200 fire mobile users (50 concurrent).

19. How many desktop workstations will access the EMS reporting software?

Response to question 19. 12 administrative user locations. Currently we use 5 concurrent administrative users for the desktops that access via VPN web client /terminal server.

20. How many mobile workstations will access the EMS reporting software?

Response to question 20. 15 CF-19 tablets.

21. Are call takers and dispatchers the same person or different?

Response to question 21. This is answered in Part B Agency Profiles.

22. Total Number of system users (CAD)?

Response to question 22. We have 3,347 users that log onto the system which include calltakers, dispatchers, administration, and MDT users. Of those 3,347 there are 2,665 MDT users. We have 4,670 users input into the system which means that 1,323 users have no rights to log on they are just for dispatchers to log a person into a unit.

23. Number of Full CAD Dispatch positions required?

Response to question 23. Please refer to Part B Agency Profiles for PSAP/Dispatch agencies. In addition we need 16 training positions on the first floor 2144 Monroe, 7 dispatch and 4 call taking positions in the Jail back-up center, and 6 dispatch and 7 call taker positions at the Alarm Building back-up center.

24. Number of CAD Supervisor positions required?

Response to question 24. The numbers above include 5 supervisor positions

25. Number of CAD View only positions required?

Response to question 25. We currently do not use view only positions.

26. Does the agency require a Warrant Module?

Response to question 26. We pull warrant information from NORIS/CRS and would be part of the interface requested.

27. Does the agency require a Wrecker Rotation Modules?

Response to question 27. No.

28. Will FAX out be required? If yes, how many?

Response to question 28. NO.

29. Auto Alpha Paging Required? If yes, how many?

Response to question 29. Yes. We currently have 60 numbers but expect 200.

30. Are mobile maps to be included in the mobile units?

Response to question 30. Yes

31. Number of GIS positions?

Response to question 31. GIS should be integrated into each CAD position. If you are asking about GIS administrative positions only one is required. However, we're not sure how this question is appropriate if our base map is used.

32. Total Number of GIS system users?

Response to question 32. Every CAD mobile computer position will use mapping.

33. Total number of concurrent FMS users?

Response to question 33. See the answer to question 18 for RMS users.

TRAINING:

34. Number of CAD dispatchers to be trained?

Response to question 34. Please refer to RFP Section IV. 9. Page 161 Training

35. Number of CAD supervisors to be trained?

Response to question 35. Please refer to RFP Section IV. 9. Page 161 Training

36. Number of GIS dispatchers to be trained?

Response to question 36. Please refer to RFP Section IV. 9. Page 161 Training

37. Number of GIS supervisors to be trained?

Response to question 37. Please refer to RFP Section IV. 9. Page 161 Training

38. Number of WebCAD users to be trained?

Response to question 38. Please refer to RFP Section IV. 9. Page 161 Training

39. Number of WebCAD supervisors to be trained?

Response to question 39. Please refer to RFP Section IV. 9. Page 161 Training

HARDWARE:

40. Does the customer require the vendor to provide server and LAN hardware?

Response to question 40. Vendor will provide server hardware recommendation for us to consider. We do not need LAN hardware

41. Level of Redundancy Desired:

RAID?

SAN/Clustering?

NONE?

Response to question 41. Vendor to recommend.

42. Does the agency require InterAct to provide workstation hardware?

Response to question 42. No. Lucas County will provide client hardware per vendor recommended minimum specifications.

43. Number of positions to be installed?

Response to question 43. See previous response

44. Number of workstations at each position?

Response to question 44. Vendor to recommend.

45. Number of monitors per position?

Response to question 45. Vendor to recommend.

46. Display monitor size desired?

Response to question 46. Vendor to recommend.

INTERFACES:

47. Regarding Lucas County's current RMS systems, will the agency require an interface to each existing RMS system listed in the RFP?

Response to question 47. Yes. NORIS/CRS is the primary interface but vendors need to provide common interface which the other RMS's can use.

48. Has the county identified any data conversion requirements? If so can those be provided?

Response to question 48. See RFP Section IV, 6. System Initialization.

49. 1.11 Does the failed workstation need to fail over to a specific workstation? Or is it sufficient/desired that any workstation be available to work an incident? If no, can you provide a specific scenario that would need to be supported?

Response to question 49. It needs to fail over to an active workstation in the designated group/agency.

50. 2.3 It's common for Windows® applications to make use of pop up windows to alert the user of a condition or to perform a brief task. Are you looking for an interface that eliminates this mode of operation?

Response to question 50. The RFP is clear. How the vendor accomplishes this should be explained

51. 2.5 Are pop up dialog boxes acceptable?

Response to question 51. If it follows the requirements in 2.3 and 2.5

52. 2.18 Can each user have his/her own set of command aliases?

Response to question 52. NO.

53. 3.22 Can you elaborate on this requirement and/or provide an example?

Response to question 53. If you are in Toledo and multiple "Main Streets" appear, CAD should recommend the Main Street in Toledo/the dispatchers area of responsibility.

54. 4.33 Can you provide an example of multiple integrated status displays?

Response to question 54. Each user can determine what is logical i.e. patrol officers grouped together, Sgts grouped together, admin grouped together.

55. 12.2 b) - "fire station order" - Lucas Q: Please clarify

Response to question 55. Refers to the Fire Response List "closest appropriate unit for the type code responds first.

56. 12.4 "limited screen size" (e.g MDC, PDA, smart-phones, etc.) - Lucas Q: Is there a requirement to deploy on smart phones and PDAs?

Response to question 56. Yes. We currently use Pocket Cop.

57. 12.5 Mobile command unit function - Lucas Q: Please clarify the purpose and expectation for MDC dispatcher use.

Response to question 57. We currently have mobile data terminals in dispatch which allow dispatchers to view their group of units/incidents from the MDC perspective.

58. 12.6 notification of specific incidents - Lucas Q: Notification to whom and how? Please clarify?

Response to question 58. We desire the ability to set up notification lists to specific special groups, command and admin functions based on incident type code.

59. 12.8 status changes will require only one button / Administrator-defined color and label - Lucas Q: Does this mean you require a button for each type of status defined in CAD? Labels different than statuses?

Response to question 59. Vendor needs to define what they can support.

60. 12.9 "filterable manner", "view different information about events" - Lucas Q: What information is viewable? Please clarify the intent of this requirement.

Response to question 60. Software must allow the administrator to filter important information from miscellaneous information to minimize information overload.

61. 12.13 "agency definable visual indicator" - "transmission successful or not" - Lucas Q: What kind of indicator is desired? Please give example?

Response to question 61. RFP is clear.

62. 12.16 "Admin defined audible and visual notification to indicate receipt of an event" - Lucas Q: What visual indicator is required / desired or expected?

Response to question 61. Vendor to explain how they handle notification options.

63. 12.23 dynamic grouping capability for messaging, emerg. notifications, etc. - Lucas Q: Please clarify what you are asking for

Response to question 63. Users are capable of setting up groups to view incident information on the fly based on working incidents, special operations or interest.

Section 3

64. 1.1 Does the county plan/hope to use existing servers, workstations, other infrastructure as part of the new solution. If so, can you provide a general inventory of those items?

Response to question 64. Vendor to identify minimum specs and recommendations. Lucas County prefers to supply workstations and LAN. Will consider server hardware based on vendor solution.

65. 1.2 What are the current network and systems monitoring/management solution(s) currently in place?

Response to question 65. We use SolarWind for network monitoring. We do not currently use specific software for server management.

Section 8 Fire RMS

66. Is it the county's intent to replace the stand alone Fire RMS systems with one system to serve all the agencies in the county?

Response to question 66. Please see response to question 13.

67. If the answer is yes to the above, does the county have a general idea of the number of licenses it will need?

Response to question 67. Please see response to question 13.

Section 8 ICS

68. Is it the county's intent to provide an ICS system for use by all agencies in the county?

Response to question 68. Yes. However, it is extremely unlikely that smaller jurisdictions would implement formal incident command. We would expect the City of Toledo, the three suburban cities and two urban townships to be potential users of the software in a multi-agency response.

69. How many users licenses does the county intend to procure?

Response to question 69. This depends on the proposed solution however we would expect to need seven (7) concurrent users.

70. Has the county evaluated ICS software and has a desire to procure a specific solution?

Response to question 71. No Lucas County has not evaluated ICS software and do not have not selected a specific solution.

AGENCY	POLICE	FIRE	EMS	TECH	NOTES
Lucas County 911 Office				10	
Berkey Police	1				
EMS			16		Add'l (1) MW810 test unit on Eric's desk
Holland Police	8				
Jerusalem Twp Fire		5			Add'l (5) MW810 units not installed
Maumee Fire		15			Add'l (2) units OOS
Maumee Police	14				
Metro Parks Police	13				
Monclova Twp Fire		10			Add'l (2) MW810 units not installed
NORIS				1	
Oregon Fire		12			Add'l (2) MW810 units not installed & (3) units OOS
Oregon Police	22				Add'l (3) hot spare units
Ottawa Hills Fire		4			
Ottawa Hills Police	7				Add'l (1) MW810 unit not installed
Port Authority Police	4				Add'l (1) unit OOS
Providence Twp Fire		11			Add'l (3) MW810 units not installed & (2) units OOS
Richfield Twp Fire		8			
Lucas County Sheriff	55				Add'l (1) spare unit
Spencer Twp Fire		6			
Springfield Twp Fire		18			
Swanton Fire		5			
Sylvania City Police	14				Add'l (1) spare unit
Sylvania Twp Fire		21			Add'l (8) MW810 units not installed & (1) unit spare
Sylvania Twp Police	23				Add'l (1) MW810 unit not installed & (1) unit spare
Toledo Fire		62			Add'l (6) spare units
Toledo Police	238				Add'l (10) MW810 units not installed & (36) unit spare
University of Toledo Police	8				
U.T. Health Science Security	3				
Washington Twp Fire		6			Add'l (3) MW810 units not installed
Washington Twp Police	4				
Waterville Twp Police	4				
Waterville Village Fire		6			Add'l (3) MW810 units not installed
Waterville Village Police	10				Add'l (1) MW810 unit not installed
Whitehouse Fire		11			Add'l (1) unit OOS
Whitehouse Police	8				Add'l (1) unit OOS
TOTALS	436	200	16	11	
GRAND TOTAL	663				
SPARES	37				

SECTION IX COST PROPOSAL

This section identifies the Cost Proposal requirements that vendors are required to submit with their proposal response.

LUMP SUM ONE-TIME COSTS

Proposing vendors are to provide a lump sum cost proposal for all services required in this RFP Scope of Work. Additional supporting price schedules may be submitted, but formal proposal costs must be distributed to the categories provided in the table above. Cost Proposals shall also provide a minimum level of detail as identified below:

ONE-TIME COSTS FOR CAD SYSTEM	
Item	Vendor Response
1. Computer and Network Hardware and Peripheral Equipment: a) Servers b) Network Elements c) Workstations d) Peripheral Equipment e) Other: _____	\$
2. Application Software and Product Licensing. Application Module/Product Name: a) _____ b) _____ c) _____	\$
3. Professional Services, Project Management and Implementation Services	\$
4. Out-of-Pocket Implementation Expenses	\$
5. Network Configuration & Provisioning Support	\$
6. Services Provided on any Hourly, 'Per Unit' or Volume Basis	\$
7. Post Cutover/Warranty Period Coverage	\$
8. Surety (Proposal Bond, Performance Bond or others)	\$
TOTAL ONE-TIME COST PROPOSAL	\$

ONE-TIME COSTS FOR MOBILE DATA & ELECTRONIC REPORTING (OPTIONS 1 & 2)	
Item	Vendor Response
9. Computer and Network Hardware and Peripheral Equipment: f) Servers g) Network Elements h) Workstations i) Peripheral Equipment j) Other: _____	\$
10. Application Software and Product Licensing. Application Module/Product Name: d) _____ e) _____ f) _____	\$
11. Professional Services, Project Management and Implementation Services	\$
12. Out-of-Pocket Implementation Expenses	\$
13. Network Configuration & Provisioning Support	\$
14. Services Provided on any Hourly, 'Per Unit' or Volume Basis	\$
15. Post Cutover/Warranty Period Coverage	\$
16. Surety (Proposal Bond, Performance Bond or others)	\$
TOTAL ONE-TIME COST PROPOSAL	\$

ONE-TIME COSTS FOR FIRE RMS (OPTION 3)	
Item	Vendor Response
17. Computer and Network Hardware and Peripheral Equipment: k) Servers l) Network Elements m) Workstations n) Peripheral Equipment o) Other: _____	\$
18. Application Software and Product Licensing. Application Module/Product Name: g) _____ h) _____ i) _____	\$
19. Professional Services, Project Management and Implementation Services	\$
20. Out-of-Pocket Implementation Expenses	\$
21. Network Configuration & Provisioning Support	\$
22. Services Provided on any Hourly, 'Per Unit' or Volume Basis	\$
23. Post Cutover/Warranty Period Coverage	\$
24. Surety (Proposal Bond, Performance Bond or others)	\$
TOTAL ONE-TIME COST PROPOSAL	\$

ONE-TIME COSTS FOR INCIDENT COMMAND SOFTWARE (ICS) PROGRAM (OPTION 4)	
Item	Vendor Response
25. Computer and Network Hardware and Peripheral Equipment: p) Servers q) Network Elements r) Workstations s) Peripheral Equipment t) Other: _____	\$
26. Application Software and Product Licensing. Application Module/Product Name: j) _____ k) _____ l) _____	\$
27. Professional Services, Project Management and Implementation Services	\$
28. Out-of-Pocket Implementation Expenses	\$
29. Network Configuration & Provisioning Support	\$
30. Services Provided on any Hourly, 'Per Unit' or Volume Basis	\$
31. Post Cutover/Warranty Period Coverage	\$
32. Surety (Proposal Bond, Performance Bond or others)	\$
TOTAL ONE-TIME COST PROPOSAL	\$

OPTIONAL ONE-TIME COSTS

Vendors may also describe any optional enhancements or alternate proposals to their baseline proposal. Any cost responses to line item requirements should be summarized in this table.

OPTIONAL ONE-TIME COSTS	
Item	Vendor Response
Summary of line item costs identified in detailed Requirements responses	\$
Optional Enhancements for Hardware Warranty, Maintenance and/or Support (vendor to describe):	\$
Optional or Alternate Proposed Products or Services (vendor to describe):	\$

RECURRING COSTS

Proposing vendors are to provide an additional schedule of annual recurring costs for the base configuration as proposed, including second (2nd) through sixth (6th) year maintenance and support, presuming a commitment by LCES on an annual basis. If a discount is offered for pre-payment of these recurring costs, clearly indicate the percentage and amount separately.

RECURRING COSTS FOR CAD SYSTEM		Vendor Response
Item		
1. FIRST YEAR beginning after the One (1) Year (after Customer Acceptance) Warranty Period		
a) Annual Vendor-Provided Maintenance and Support	TOTAL	\$
b) Annual Licensing Fees: all vendor and third-party applications		\$
c) Services Provided on any Hourly, 'Per Unit' or Volume Basis		\$
• Cost Basis: _____		
2. YEAR 2 Vendor-Provided Maintenance and Support	TOTAL	\$
3. YEAR 3 Vendor-Provided Maintenance and Support	TOTAL	\$
4. YEAR 4 Vendor-Provided Maintenance and Support	TOTAL	\$
5. YEAR 5 Vendor-Provided Maintenance and Support	TOTAL	\$

RECURRING COSTS FOR MOBILE DATA & ELECTRONIC REPORTING (OPTIONS 1 & 2)		
Item		Vendor Response
6. FIRST YEAR beginning after the One (1) Year (after Customer Acceptance) Warranty Period		
d) Annual Vendor-Provided Maintenance and Support	TOTAL	\$
e) Annual Licensing Fees: all vendor and third-party applications		\$
f) Services Provided on any Hourly, 'Per Unit' or Volume Basis		\$
• Cost Basis: _____		
7. YEAR 2 Vendor-Provided Maintenance and Support	TOTAL	\$
8. YEAR 3 Vendor-Provided Maintenance and Support	TOTAL	\$
9. YEAR 4 Vendor-Provided Maintenance and Support	TOTAL	\$
10. YEAR 5 Vendor-Provided Maintenance and Support	TOTAL	\$

RECURRING COSTS FOR FIRE RMS (OPTION 3)		Vendor Response
Item		
11. FIRST YEAR beginning after the One (1) Year (after Customer Acceptance) Warranty Period		
g) Annual Vendor-Provided Maintenance and Support	TOTAL	\$
h) Annual Licensing Fees: all vendor and third-party applications		\$
i) Services Provided on any Hourly, 'Per Unit' or Volume Basis		\$
• Cost Basis: _____		
12. YEAR 2 Vendor-Provided Maintenance and Support		\$
	TOTAL	
13. YEAR 3 Vendor-Provided Maintenance and Support		\$
	TOTAL	
14. YEAR 4 Vendor-Provided Maintenance and Support		\$
	TOTAL	
15. YEAR 5 Vendor-Provided Maintenance and Support		\$
	TOTAL	

RECURRING COSTS FOR INCIDENT COMMAND SOFTWARE (ICS) PROGRAM (OPTION 4)		
Item		Vendor Response
16. FIRST YEAR beginning after the One (1) Year (after Customer Acceptance) Warranty Period		
j) Annual Vendor-Provided Maintenance and Support	TOTAL	\$
k) Annual Licensing Fees: all vendor and third-party applications		\$
l) Services Provided on any Hourly, 'Per Unit' or Volume Basis		\$
• Cost Basis: _____		
17. YEAR 2 Vendor-Provided Maintenance and Support	TOTAL	\$
18. YEAR 3 Vendor-Provided Maintenance and Support	TOTAL	\$
19. YEAR 4 Vendor-Provided Maintenance and Support	TOTAL	\$
20. YEAR 5 Vendor-Provided Maintenance and Support	TOTAL	\$