

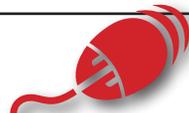
WHEN PURCHASING GASOLINE

1. Make certain zero is indicated on the amount of gallons and that the total of purchase displays before initiating the dispenser.
2. Multiply the price per gallon by the amount of gallons to accurately calculate total price.
3. Pump one gallon on a dispenser and check the price against the price per gallon advertised on the dispenser.
4. Identify and make note of the number assigned to the dispenser in case a problem should arise.
5. If purchasing fuel oil or gasoline in large quantities from a metered vehicle truck, keep an eye on the meter as fuel is pumped. Pumping fuel or gasoline from a metered vehicle truck works the same as a gasoline dispenser. Check to see that the meter is sealed by the Lucas County Weights and Measures Department. The seal should be visibly located and helps prevent meter tampering.
6. Make sure you receive a delivery ticket that clearly indicates:
 - The name and address of the vendor and buyer.
 - The date delivered.
 - The price and quantity delivered.
 - The product's identification.

CONTACT US



VISIT US ON THE WEB.
WWW.CO.LUCAS.OH.US/AUDITOR



SEND AN E-MAIL.
OUTREACH@CO.LUCAS.OH.US



CALL OUR OFFICE
(419) 213-4406

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Do you have more questions?

Simply provide a phone number or email address and a representative from our office will contact you.



WEIGHTS & MEASURES

Consumer Information



INFORMATION FOR LUCAS COUNTY RESIDENTS



PREPARED BY
OFFICE OF ANITA LOPEZ
LUCAS COUNTY AUDITOR

AT YOUR SERVICE

The Auditor is responsible for ensuring the accuracy of weighing and measuring devices used commercially in Lucas County. This includes devices such as gas pumps, store scales, vehicle scales and bulk fuel tanker trucks. The Auditor is also involved with checking price verification systems (scanners), advertising, packaging and the labeling of products such as meats, vegetables, firewood, mulch, and milk. This offers you, the public consumer, protections from fluctuations which may occur from faulty measuring devices such as scales and pumps. A good Weights and Measures program saves the average household at least \$300 in overcharges per year. The Weights and Measures Department protects both the buyer and seller to ensure equity in the marketplace.

Weighing and measuring devices such as scales or gasoline pumps are mechanical instruments which are subject to wear and tear and error. A malfunction on the packaging line can result in a package not being filled with the stated amount. If a device is found to be inaccurate, inspectors may reject, condemn, or in extreme cases, confiscate the device. For example, in the case of scanners, if the error rate exceeds 2 percent of the test sample, the items will be ordered off sale and the price immediately corrected.



ARE YOU PROTECTED?

Quality and quantity are what initially comes to mind when considering a purchase. Quality is subjective; one person's good quality may be another person's bad taste. Deciding on the quality of a product to purchase is left to the judgment of the individual. Government regulates quality to the extent that standards for health and safety are met. Beyond that, quality becomes a highly subjective matter.

Quantity on the other hand is fixed. The content of a package can be determined to a high degree of accuracy. Determining the amount in a package requires two things, a wide range of precise measuring equipment, and thorough technical knowledge of commodity types obtained through state mandated training.

It is your Weights and Measures officials' job to make certain that although quality is subjective, quantity will never be. If the quantity of the package in your supermarket states that it is one pound, your Weights and Measures official works hard to make sure that the quantity is in fact one pound.

CONSUMER TIPS

- When buying an item by count, such as prescription drugs, make sure the label indicates the amount you are to receive.
- When buying firewood, be sure to request a receipt which has the name and the address of the vendor, as well as the delivery date, amount delivered, quantity upon which the price is based, and the total price of the amount delivered.
- When purchasing gas, be sure to multiply the price per gallon by the number of gallons so you are sure the price is correct.
- When purchasing merchandise on a counter scale, remember that net weight does not include the bag, wrapper or the container in which a commodity may be weighed.
- Over the counter scales and their quantity value indicators must be in plain view of the customer during transactions.
- Always look for the current year Weights and Measures seals on all weighing and measuring devices.



Reference tools for Weights & Measures