



ANITA LOPEZ LUCAS COUNTY AUDITOR

One Government Center, Suite 600
Toledo, OH 43604-2255
www.co.lucas.oh.us/Auditor

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MEMORANDUM

TO: All Data Processing Board Members
FROM: Anita Lopez, Secretary of Board
DATE: November 3, 2014
SUBJECT: Data Processing Board Meeting

The Lucas County Data Processing Board Meeting will be held on **Thursday, November 6, at 11:00 a.m. in the Commissioners' Conference Room A, Suite 800 of Government Center.** Previous minutes, agendas and requests can be viewed online at <http://www.co.lucas.oh.us/index.aspx?nid=2253>.

Agenda:

1. Approval of Minutes
2. Requests
 - A. Work Release – 10/8/2014 IP Address Connection
 - B. Support Services – LAN Connection for Century Link
 - C. Veterans Services – Server
 - D. Children Services – PC's
3. Old Business
 - A. Tax Accounting Project
4. New Business
 - A. Buckeye ISP Bandwidth Increase

**LUCAS COUNTY DATA PROCESSING BOARD
MEETING MINUTES**

Thursday October 2, 2014

Voting Members Present:

Jason Gears, Auditor's Rep.
Lila Shousher, Treasurer's Rep.
Phil Copeland, Recorder
Adam Hansen, Clerk Of Courts Rep.
Sharon Haupricht, Domestic Relations Court Rep.
Don Colby, Common Pleas Court Rep.
Brittany Ford, Commissioner's Rep.
Gina Kaczala, Director, Board of Elections
Lavera Scott, Deputy Director, Board of Elections

Attendees:

George Webb, LCIS
Kelleigh Decker, OMB
Mark Austin, Treasurer's Office
Jessica Ford, Recorder's Office
Julie East, Recorder's Office
Jim Molnar, Auditor Real Estate

Recording Secretary:

Karen Schnitkey

- Jason Gears called the meeting to order.
- Motion to approve the minutes of the September 4, 2014 meeting made by Lila Shousher, seconded by Lavera Scott; motion carried.

Purchasing Requests

On September 11, 2014 two emergency purchases were requested.

- Lucas County Support Services requested permission to expedite approval of a new mail machine from Pitney Bowes for the county mail room. The lease cost is \$892.00 monthly with a total cost of \$53,520.00. Funding is available in account 6010-2520-512110. This is an emergency nature because the current machine lease expires on September 30, 2014. Available board members were contacted and a majority approval was obtained.
- The Sanitary Engineer requested permission to expedite approval of connection of fueling system software to the Sanitary Engineer's network via an IP address. George Webb and Jason Gears have reviewed and approved the connection. This is an emergency nature because the software is being installed before the next DP Board meeting. Available board members were contacted and a majority approval was obtained.

Recorder

Julie East presented a request to purchase a wide format flat scanner and printer to replace 2 nonfunctional machines that were purchased in 2003. Three (3) vendor quotes were reviewed and a decision was made to accept the COPECO proposal at a cost of \$9,970.00. Funds are available within fund #2230-3120-530100. Motion to approve the purchase made by Don Colby, seconded by Jason Gears; motion carried.

Old Business

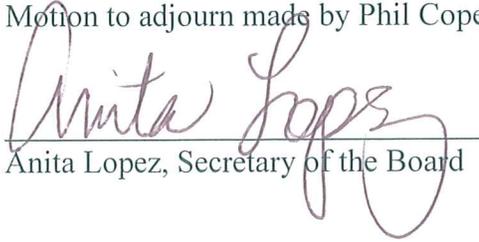
Tax Accounting Project

Jim Molnar presented an update on the Tyler Tax Accounting project. They are continuing to move forward with implementations and training.

New Business

Jason Gears presented a request for approval of the 2015 LCIS operating budget. Included in the budget are increased salary line items to account for succession planning and negotiated bargaining unit staff salary increases. Motion to approve the 2015 LCIS operating budget was made by Phil Copeland, seconded by Lavera Scott, Jason Gears abstained; motion carried.

Motion to adjourn made by Phil Copeland, seconded by Lila Shousher; motion carried.



Anita Lopez, Secretary of the Board



Jason Gears, Director, LCIS

KAS

Karen Schnitkey - Results - Data Processing Board Emergency Request for Work Release

From: Karen Schnitkey
To: DP Board Members
Date: 10/8/2014 1:34 PM
Subject: Results - Data Processing Board Emergency Request for Work Release
CC: Deborah Gasser

Regarding the request for emergency approval for the Department of Work Release IP address connection, email was received from the following DP Board members with votes:

Ms. Sharon Haupricht, Domestic Relations Court Rep. - Yea
Judge James Bates, Common Pleas Court - Yea
Ms. Jessica Ford, Recorder Rep. - Yea
Ms. Connie Smith, Clerk of Courts Rep. - Yea
Ms. Lila Shousher, Treasurers Rep. - Yea
Ms. Lavera Scott - Deputy Director Board of Elections - Yea
Mr. Jason Gears, Auditor's Rep. - Yea

There were no Nay votes. Request is approved. This information will be added to the November 2014 DP Board agenda and minutes.

Karen Schnitkey

Office Manager
Help Desk Administrator

Lucas County Information Services

One Government Center
Suite 400
Toledo, Ohio 43604
kschnitkey@co.lucas.oh.us

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>>> Karen Schnitkey 10/7/2014 7:58 AM >>>
LCIS has received 1 request for emergency approval.

On behalf of the **Department of Work Release**, Deb Gasser is requesting permission to expedite approval of a new **IP address to connect an upgraded security camera system at Work Release**. This is an emergency nature because until they receive the new IP address, they will be unable to download video recordings of incidents at Work Release. See the attached request letter and purchase order for your review. George Webb from LCIS (x 4043) has reviewed and approved the request. Contact for Work Release is Deb Gasser at 419-213-6052.

Please reply to me by **4:00 PM on Tuesday, October 7, 2014** with a yes or no vote for this request. If you have any questions please contact myself at 419-213-4025 or Jason Gears at 419-213-4386.

Regards,

Karen Schnitkey

Office Manager
Help Desk Administrator

Lucas County Information Services

One Government Center

Suite 400

Toledo, Ohio 43604

kschnitkey@co.lucas.oh.us

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Board of County
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President
Tina Skeldon Wozniak
Pete Gerken

Office of Support Services
Kelleigh Decker
Director
Lynn DiPierro
Manager

October 28, 2014

Ms. Anita Lopez, Secretary
One Government Center
Suite 600
Toledo, OH 43604

Dear Ms. Lopez,

The Lucas County Support Services Department / Telecommunications would like to get timing for the CS1000E phone system at the Coroner's Office, Sanitary Engineer and Facilities from the County's LAN NTP source.

Need access with Centurylink's laptop so they will be able to get to the support website at "Centurylink.webex.com" if needed in the event of a catastrophic situation (down system).

There is no cost.

Sincerely,

Lynn DiPierro
Support Services Manager



**LUCAS COUNTY
VETERANS SERVICE COMMISSION**

Section 1.01 1301 Monroe Street Suite 180
Toledo OH 43624
(419) 213-6090 FAX (419) 213-6099

Lucas County Data Processing Board Members,

Lucas County Veterans is undertaking a project to move to a new location. The new location will be a shared complex currently used by the Lucas County Coroner’s Office located on Arlington Avenue. To facilitate the move LCIS will propose the appropriate network/server infrastructure to support Veteran Services’ computer information needs.

We are here today to request authorization to build/configure/deploy a new physical server at Veteran Services new location. In addition, the purchase of the supporting network infrastructure to connect to the Lucas County Network. The requirements for the request is a reliable server providing critical services by the eVETAssist application and Lucas County Services such as GroupWise and File Services.

If approved, LCIS would like to move forward with a plan we have developed to connect Veteran Services new site to the Lucas County Network. The purchasing portion of this request is for two parts. Part 1 Network Infrastructure is for a Cisco Catalyst 3560V2 Switch and required accessories. Part 2 Server Purchase is a Dell PowerEdge T420 Server and required accessories including a backup solution. LCIS will configure/install both the network hardware and the Dell PowerEdge T420 Server. The work effort for LCIS to configure/install is estimated at 20 hours. There will be an additional estimated 32 hours for LCIS techs to assist in the computer move at the new location. Once installed LCIS will monitor, maintain both the network and server equipment.

CDW/G	
Cisco Catalyst Switch CAT3560V2 48PT 10/100+4SFP	\$3340.59
Cisco SmartNET 8X5XNBD	\$250.52
Liebert PSI 1920 VA 1920W	\$924.53
Liebert MBIT E-SNMP Web Card	\$318.54
Belkin CAT6 48PT MOD Patch Panel	\$142.73
48 Belkin 1FT CAT6 Patch Cable	\$154.56
Cisco 1000Base-T SPF GBIC	\$289.27
Dell	
PowerEdge T420	\$9379.00
LCIS IBM TSM License (Backup Solution) Note: The licenses are using LCIS license pricing and billed by LCIS to Veterans Services annually.	\$2600.00 (estimated)
Total	\$17,399.74

The total cost for the parts and accessories are \$17,110.47 and a quotation is attached minus the IBM TSM License. We will use fund 1010-2600-515173 to cover these operational costs to serve the veterans of Lucas County.



Lucas County Information Services 10/29/14
 One Government Center Ste 400
 Toledo, Ohio 43604
 mswaile@co.lucas.oh.us
 419-213-4633
 Mike M. Swaile

page 1 of 2

Quote# JAF 10 291462-13 – 1 T420 State term contract number 534109-24

GROUP: 1	QUANTITY: 1	SYSTEM PRICE: \$9379.00	GROUP TOTAL: \$9379.00
Description	Quantity		
PowerEdge T420, Intel Xeon E-24XX v2 Processors (210-ACDY)	1		
PowerEdge T420 Motherboard, TPM (329-BBXQ)	1		
Dell ProSupport Plus. For tech support, visit www.dell.com/prosupport/regionalcontacts (951-2015)	1		
ProSupport Plus: Mission Critical 4-Hour 7x24 On-Site Service with Emergency Dispatch, 4 Year Extended (951-6296)	1		
ProSupport Plus: Mission Critical 4-Hour 7x24 On-Site Service with Emergency Dispatch, Initial Year (951-6299)	1		
ProSupport Plus: 7x24 HW/SW Tech Support and Assistance, 5 Year (951-6319)	1		
Dell Hardware Limited Warranty Plus On Site Service Initial Year (996-5317)	1		
Dell Hardware Limited Warranty Plus On Site Service Extended Year (996-5407)	1		
On-Site Installation Declined (900-9997)	1		
Proactive Maintenance Service Declined (926-2979)	1		
Dell Education Services - No Dell PowerEdge Server Training Requested (973-2185)	1		
PowerEdge T420 Shipping (331-7656)	1		
On-Board LOM 1GBE (Dual Port for Racks and Towers, Quad Port for Blades) (430-4715)	1		
iDRAC Port Card (331-7657)	1		
iDRAC7 Enterprise (421-6085)	1		
LCD display for T420 (331-7930)	1		
Chassis with up to 16, 2.5 inch Hard Drives (342-4610)	1		
Security Bezel (318-1544)	1		
Power Saving Dell Active Power Controller (330-5116)	1		
Unconfigured RAID for H710P/H710/H310 (1-16 HDDs) (342-4676)	1		
PERC H710 Adapter RAID Controller, 512MB NV Cache, Full Height (342-4048)	1		
Heat Sink, Dell PowerEdge T320/T420 (319-0193)	1		
Intel Xeon E5-2420 v2 2.20GHz, 15M Cache, 7.2GT/s QPI, Turbo, 6C, 80W, Max Mem 1600MHz (338-BEBM)	1		
No Additional Processor (331-4611)	1		
8GB RDIMM, 1600MT/s, Low Volt, Single Rank, x4 Data Width (370-AAVV)	2		
1600MT/s RDIMMS (331-4424)	1		
Performance Optimized (331-4428)	1		
500GB 7.2K RPM Near-Line SAS 6Gbps 2.5in Hot-plug Hard Drive (342-0428)	4		
Electronic System Documentation and OpenManage DVD Kit, Dell PowerEdge T420 (331-7978)	1		
DVD-ROM, SATA, Internal (313-6765)	1		
No Rails (330-4120)	1		
Dual, Hot-plug, Redundant Power Supply (1+1), 495W (331-4603)	1		
Power Distribution Board for Hot Plug Power Supplies (331-7658)	1		
Power Cord, NEMA 5-15P to C13, 15 amp, wall plug, 10 feet / 3 meter (310-8509)	2		
Optical Mouse, Two Buttons, USB, Black (331-0846)	1		
Dell QuietKey Keyboard, No Hot Keys, English, No Palmrest, ESG (331-2254)	1		
Dell 17 Monitor - E1715S (480-ACFR)	1		
Internal Dual SD Module (331-4441)	1		
1GB SD Card for RIPS (342-3595)	1		
1GB SD Card for RIPS (342-3595)	1		
Enable Redundant SD Cards (468-4612)	1		
No Operating System (420-6320)	1		
Windows Server 2008R2 SP1, Enterprise Edition, Media Kit (421-4619)	1		
Windows Server 2008 R2 SP1, Enterprise Edition, Includes 10 CALs,Secondary OS (421-4615)	1		
VMware ESXi 5.1 U2 Embedded Image on Flash Media (421-9385)	1		
Microsoft SQL Server 2012 Standard,OEM, Includes 5 USER CALs, NFI, with Downgrade Media Incl (421-8260)	1		

Total Purchase Price:		\$9379.00
Product Subtotal:	\$9379.00	
Tax:	\$0.00	
Shipping & Handling:	\$0.00	

OPEN STORAGE SOLUTIONS
- 23890 Chagrin Boulevard Suite 202 Beachwood, OH 44122
Phone 216-595-1055 Fax 216-595-9686

Delivery: 15-20 days upon receipt of order

Prepared by: Joe Frankino/*Joe Frankino*

F.O.B.:Dell

This quote is valid for 30 days

Terms: Net 30 Days

E-Mail: joef@openstore.com



SALES QUOTATION

QUOTE NO.	ACCOUNT NO.	DATE
FRPF026	10394664	11/3/2014

BILL TO:
 JEREMY BURNAT
 1 GOVERNMENT CTR STE 400
 INFORMATION SERVICES

SHIP TO:
 LUCAS COUNTY DATA PROCESSING
 Attention To: JEREMY BURNAT
 1 GOVERNMENT CTR STE 400
 INFORMATION SERVICES

Accounts Payable
 TOLEDO , OH 43604-2290

TOLEDO , OH 43604-2290
 Contact: JEREMY
 BURNAT 419.213.4664

Customer Phone #419.213.4037

Customer P.O. # CISCO/ LIEBERT QUOTE

ACCOUNT MANAGER	SHIPPING METHOD	TERMS	EXEMPTION CERTIFICATE
SEAN BERGQUIST 877.325.3701	AIT - 2ND DAY	Request Terms	STATE

QTY	ITEM NO.	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1	1756710	CISCO CAT3560V2 48PT 10/100+4SFP Mfg#: WS-C3560V2-48TS-S Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	3,340.59	3,340.59
1	1976553	CISCO SMARTNET 8X5XNBD Mfg#: CON-SNT-V248TSS Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	250.52	250.52
1	1551026	Electronic distribution - NO MEDIA LIEBERT PSI 1920VA 1920W LINEINT Mfg#: PS2200RT3-120XR Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	924.53	924.53
1	1551078	LIEBERT MBIT E-SNMP WEB CARD Mfg#: IS-WEBRT3 Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	318.54	318.54
1	659645	BELKIN CAT6 48PT MOD PATCH PANEL Mfg#: F4P638-48-AB5 Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	142.73	142.73
48	511911	BELKIN 1FT CAT6 SNAGLESS PATCH CAB G Mfg#: A3L980-01-GRN-S Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	3.22	154.56
1	525142	CISCO 1000BASE-T SFP Mfg#: GLC-T= Contract: National Joint Powers Alliance 111309-CDW 111309-CDW	247.13	247.13
SUBTOTAL				5,378.60
FREIGHT				119.11
TAX				0.00

US Currency

TOTAL 5,497.71

Please remit payment to:
 CDW Government

CDW Government
230 North Milwaukee Ave.
Vernon Hills, IL 60061

Fax: 312.705.8283

75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515



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Vice Chairman
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 Diana "Corky" Hymore
 Laura Lloyd-Jenkins
 Johnetta McCollough
 Jane Moore
 James Ray
 Lila Shousher
 Eric Walker

Monday, October 27, 2014

Anita Lopez
 Lucas County Data Processing Board

Dear Ms. Lopez:

Lucas County Children Services would like to request authorization to proceed with the hardware described below at the November 2014 Lucas County Data Processing Board meeting.

Item/Description	Cost
Qty. 130 Dell Optiplex 9020 SFF w/Quad Core i5-4570 CPU @ 3.2GHz, 4GB Ram, 500GB HDD, DVD+/-RW, Windows 7 Pro, KB, Mouse and 3 year support. @ \$678.96 each.	\$88,264.80
TOTAL	\$88,264.80

Dell Optiplex 9020

120 of the Dell Optiplex 9020 PC's are to replace the remainder of our Dell Optiplex GX240 PC's that are still in use. These PC's were acquired in 2001, and are increasingly difficult to service due to the lack of parts available. They are also limited somewhat in functionality due to a relatively slow processor (2 gigahertz Pentium 4) and lack of memory (maximum of 1 GB of ram). 10 of the Dell Optiplex 9020 PC's are to replace 8 year old Gateway E-4500 PC's that were acquired in 2006, and are increasingly difficult to service due to the lack of parts available.

The funds are included in our 2014 appropriations (Fund# 2050 2110 530100) and are part of the budget approved by our Board on December 11, 2013.

Thank you for your consideration.

Sincerely,

Eric Horn
 Supervisor of Microcomputer Support Services





QUOTATION

Quote #: 693415706
Customer #: 5867199
Contract #: 22AAL
Customer Agreement #: STS033-534109
Quote Date: 10/21/2014
Customer Name: LUCAS COUNTY CHILD SERVICES

Date: 10/21/2014

Thanks for choosing Dell! Your quote is detailed below; please review the quote for product and informational accuracy. If you find errors or desire certain changes please contact your sales professional as soon as possible.

Sales Professional Information

SALES REP: NATOMI AUSTIN **PHONE:** 1800 - 4563355
Email Address: Natomi.Blair@Dell.com **Phone Ext:** 5138779

GROUP: 1 QUANTITY: 50 SYSTEM PRICE: \$678.96 GROUP TOTAL: \$33,948.00

Description	Quantity
OptiPlex 9020 Small Form Factor (210-AATO)	50
4GB (1x4GB) 1600MHz DDR3 Non-ECC (370-AAME)	50
US English (QWERTY) Dell KB212-B QuietKey USB Keyboard Black (580-AAQX)	50
No Monitor (480-ABHJ)	50
Intel Integrated Graphics, Dell OptiPlex (490-BBFG)	50
No Wireless (555-BBFO)	50
500GB 3.5inch Serial ATA (7,200 Rpm) Hard Drive (400-AANO)	50
Windows 7 Professional, No Media, 64-bit, OptiPlex, English (421-5606)	50
US Order (332-1286)	50
OptiPlex 9020 SFF Standard Base Small Form Chassis (329-BBIG)	50
Dell USB Optical Mouse MS111 (570-AACR)	50
No ESTAR (387-BBCG)	50
No Bcom required (555-BBKH)	50
8X DVD+/-RW Drive (429-AADT)	50
Internal Dell Business Audio Speaker (520-AABP)	50
No Wireless (555-BBFO)	50
System Power Cord (Philipine/TH/US) (450-AAOJ)	50
OS-Windows Media Not Included for N-Series (620-AALW)	50
Dell Back-up and Recovery Manager for Windows 7, Multiple Language (637-AAAK)	50
No Quick Reference Guide (340-ABKW)	50
Microsoft Office Trial, MUI, OptiPlex, Precision, Latitude (630-AABP)	50
Dell Limited Hardware Warranty Plus Service Initial Year (935-6167)	50
Basic Hardware Service: Next Business Day Onsite Service After Remote Diagnosis 3 Year Extended (935-7283)	50
Dell Limited Hardware Warranty Plus Service Extended Year(s) (939-1018)	50
Basic Hardware Service: Next Business Day Onsite Service After Remote Diagnosis Initial Year (939-2491)	50
No Bios Required (696-BBBC)	50
Intel Standard Manageability (631-AABD)	50
No Diagnostic/Recovery CD media (340-ABJI)	50

No Quick Reference Guide (340-ABKW)	50
NO ADAPTER (470-AAJL)	50
Windows 7 Label (389-BCCZ)	50
Dell Digital Delivery Client (421-4047)	50
Thank you for buying Dell (421-9982)	50
Dell Data Protection System Tools Digital Delivery/DT (422-0008)	50
Visit www.dell.com/encryption (632-BBBZ)	50
Thank you for buying Dell (632-BBCB)	50
Adobe Reader 11 (640-BBDF)	50
Dell Data Protection Protected Workspace (640-BBEV)	50
Enable Low Power Mode (658-BBMQ)	50
Dell Client System (658-BBMT)	50
Waves Maxx Audio (658-BBNH)	50
NO RAID (817-BBBN)	50
No Anti-Virus software (650-AAHJ)	50
4th Gen Intel Core Processor I5-4570 (Quad Core, 3.20GHz Turbo, 6MB, w/ HD Graphics 4600) (338-BCDV)	50
Dell Data Protection Encryption Personal Edition Digital Delivery (421-9984)	50
Dell ProSupport for Software, Dell Data Protection Encryption Personal Edition, 1 Year (954-3455)	50
Chassis Intrusion Switch (461-AAAX)	50
No Intel Responsive (551-BBBJ)	50
Small Form Factor Chassis Mainstream Heatsink (95watts) (412-AABM)	50
SHIP MTL,SYSM,OptiPlex SFF (340-ACGR)	50
PowerDVD Software not included (429-AAGQ)	50
Thank You for Choosing Dell (340-ADBJ)	50
Thank You for Choosing Dell (340-ADBJ)	50
Regulatory Label,9020SFF, Mexico (389-BCDL)	50
No Add On Card (382-BBBZ)	50
Intel Core I5 Label (389-BBWP)	50

*Total Purchase Price:	\$33,948.00
Product Subtotal:	\$33,948.00
Tax:	\$0.00
Shipping & Handling:	\$0.00
State Environmental Fee:	\$0.00
Shipping Method:	LTL 5 DAY OR LESS (* Amount denoted in \$)

Statement of Conditions

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Terms of Sale

This quote is valid for 30 days unless otherwise stated. Unless you have a separate written agreement that specifically applies to this order, your order will be subject to and governed by the following agreements, each of which are incorporated herein by reference and available in hardcopy from Dell at your request:

If this purchase is for your internal use only: Dell's Commercial Terms of Sale (www.dell.com/CTS), which incorporate Dell's U.S. Return Policy (www.dell.com/returnpolicy) and Warranty (www.dell.com/warrantyterms).

If this purchase is intended for resale: Dell's Reseller Terms of Sale (www.dell.com/resellerterms).

If this purchase includes services: in addition to the foregoing applicable terms, Dell's Service Terms (www.dell.com/servicecontracts/global).

If this purchase includes software: in addition to the foregoing applicable terms, your use of the software is subject to the license terms accompanying the software, and in the absence of such terms, then use of the Dell-branded application software is subject to the Dell End User License Agreement - Type A (www.dell.com/AEULA) and use of the Dell-branded system software is subject to the Dell End User License Agreement - Type S (www.dell.com/SEULA).

You acknowledge having read and agree to be bound by the foregoing applicable terms in their entirety. Any terms and conditions set forth in your purchase order or any other correspondence that are in addition to, inconsistent or in conflict with, the foregoing applicable online terms will be of no force or effect unless specifically agreed to in a writing signed by Dell that expressly references such terms.

Additional Terms for Public Customers

If you are a department, agency, division, or office of any district, state, county or municipal government within the United States ("Public Customer"), the following terms ("Public Customer Terms") apply in addition to the foregoing terms: A. If any portion of the foregoing terms and conditions (or any terms referenced therein) is prohibited by law, such portion shall not apply to you. Notwithstanding anything to the contrary, the End User License Agreements shall take precedence in all conflicts relevant to your use of any software. B. By placing your order, you confirm that (1) you are a contracting officer or other authorized representative of Public Customer with authority to bind the Public Customer to these terms and conditions, and (2) you have read and agree to be bound by these terms and conditions.

Pricing, Taxes, and Additional Information

All product, pricing, and other information is valid for U.S. customers and U.S. addresses only, and is based on the latest information available and may be subject to change. Dell reserves the right to cancel quotes and orders arising from pricing or other errors. Sales tax on products shipped is based on your "Ship To" address, and for software downloads is based on your "Bill To" address. Please indicate any tax-exempt status on your PO, and fax your exemption certificate, including your Customer Number, to the Dell Tax Department at 800-433-9023. Please ensure that your tax-exemption certificate reflects the correct Dell entity name: Dell Marketing L.P. Note: All tax quoted above is an estimate; final taxes will be listed on the invoice. If you have any questions regarding tax please send an e-mail to Tax_Department@dell.com.

For certain products shipped to end-users in California, a State Environmental Fee will be applied to your invoice. Dell encourages customers to dispose of electronic equipment properly.

All information supplied to LUCAS COUNTY CHILD SERVICES for the purpose of this proposal is to be considered confidential information belonging to Dell.

About Dell

Dell Inc. listens to customers and delivers innovative technology and services they trust and value. Uniquely enabled by its direct business model, Dell is a leading global systems and services company and No. 34 on the Fortune 500. For more information, visit www.dell.com.

Privacy Policy

Dell respects your privacy. Across our business, around the world, Dell will collect, store, and use customer information only to support and enhance our relationship with your organization, for example, to process your purchase, provide service and support, and share product, service, and company news and offerings with you. Dell does not sell your personal information. For a complete statement of our Global Privacy Policy, please visit dell.com/privacy.