

Dear Community Member,

On behalf of our staff and Council Leadership, I want to extend our deepest wishes for the health and safety of you and your loved ones during this time.

The **Lucas County Family and Children First Council** and the **Office of the Lucas County Ombudsman** are working diligently to continue our services during the COVID-19 pandemic. In response to both National and State directives, the majority of our staff are working remotely but are continuing to reach out and help provide support to our providers, and most importantly, the individuals and families that we serve both in Lucas County and NW Ohio.

For up-to-date information and resources that are available in the City of Toledo and Lucas County, see the Toledo-Lucas County Health Department's Coronavirus webpage at <https://lucascountyhealth.com/coronavirusupdates/>

If you do not have access to a computer, you may get information and updates by calling the **24/7 Lucas County Community COVID-19 Call Line Numbers:**

419-251-4000 (English Only)

419-291-5355 (Multilingual)

Call either number to have COVID-19 medical questions answered by a nurse.

To Connect for....

Early Childhood:

- Help Me Grow (Early Intervention or Home Visitation) call (419) 665-3322
- Early Head Start call (419) 290-8503
- All other Early Childhood related questions call (419) 725-7187

Wraparound:

Help for Children/Youth, their Families, and their Service Teams. Call (567) 249-7124.

Bridges out of Poverty:

- Getting Ahead/Investigations participants and Graduates call (419) 309-7630
- Questions concerning Bridges Out of Poverty sector trainings call (404) 353-3569

Office of the Lucas County Ombudsman:

Unresolved complaints involving Lucas County Children Services may be submitted electronically to Jennifer Sheriff at JSheriff@nwoca.net.

All other inquiries call (419) 725-0703 or email mgoodloe@nwoca.net

If you are seeking assistance with basic needs, housing or help, dial **2-1-1** for the **United Way of Greater Toledo**.

We realize that families are facing an unprecedented set of circumstances. We also know that rumors and false information being spread in the community or on social media have the potential to heighten stress and anxiety. Please make sure to utilize the sources of information that we have provided above to ensure the information you're using to make decisions for your family is accurate and current.

Sincerely,

David Kontur, Director
Lucas County Family and Children First Council