

In accordance with Local Rule 21, this Technology Plan provides an overview of the Sixth District Court of Appeals' utilization of technology in the delivery of court services and maintenance of judicial operations. The applications outlined in this Plan include both public-facing technologies serving litigants, attorneys, members of the public, and other justice system stakeholders, as well as internal technology systems utilized by judicial officers and court staff.

The purpose of this Plan is to:

- Define how the Court uses technology to support its requirements for case management, case filing, recordkeeping, efficient communications, and administrative functions.
- Provide a comprehensive list of the Court's IT environments.
- Assist the Court in more readily identifying opportunities for improved efficiency and cost savings through the use of technological solutions; and
- Promote the alignment of IT initiatives with the goals of the Court.

#### **A. Case Management**

The Court uses the following applications to manage their docket and related case records (e.g., case management software, digital notification applications, party check-in software, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
CTRACK	Internal Case Management	Internal/Employee Training	Court Administration
CivicPlus	Email Notifications of Website Announcements	Website	Lucas County Information Services
Ohio Sixth District Court of Appeals App	Digital Notification of Decisions	Google Store/Apple App Store	Court Administration
CourtView	Record Retention and Public Record Search	Website	Wood County Clerk of Courts
Pioneer	Record Retention and Public Record Search	Website	Ottawa County Clerk of Courts
Henschen & Associates, Inc.	Record Retention and Public Record Search	Website	Huron County Clerk of Courts
Digital Kingdom Enterprises	Record Retention and Public Record Search	Website	Sandusky County Clerk of Courts
mycmssearch	Record Retention and Public Record Search	Website	Williams County Clerk of Courts
CaseLook/Henschen & Associates, Inc.	Record Retention and Public Record Search	Website	Fulton County Clerk of Courts

CivicPlus	Record Retention and Public Record Search	Website	Lucas County Clerk of Courts
CourtView	Record Retention and Public Record Search	Website	Erie County Clerk of Courts

Courts may want to cross reference their Case Management plans pursuant to Sup.R. 5.

#### B. Dispute Resolution

The Court uses the following applications to conduct dispute resolution proceedings (e.g., online dispute resolution, online mediation, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Zoom	Remote Conferences	Email/USPS if no email address provided	Court Administration

#### C. Filing

The Court uses the following applications to manage the filing of court documents (e.g., electronic filing, electronic signatures, electronic payment, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
eFile Ohio	e-filing	Web account and email	Lucas County Clerk of Courts
Forte	Online payments	Website	Lucas County Clerk of Courts
CourtFileNow	e-filing	Web Account and email	Wood County Clerk of Courts
Point&pay	Online Payments	Website	Wood County Clerk of Courts
CourtView	e-filing	Web account and email	Erie County Clerk of Courts
PayGov.US	Online payments	Website	Erie County Clerk of Courts
Email	Email filing	Website	Ottawa County Clerk of Courts
Lexis Nexis VitalCheck	Online Payments	Website	Huron County Clerk of Courts
Allpaid	Online payments	Website	Sandusky County Clerk of Courts
Bridgepayment	Online Payments	Website	Fulton County Clerk of Courts

CTRACK	Case Management/Digital Signatures	Internal/Employee Training	Court Administration
--------	------------------------------------	----------------------------	----------------------

#### D. Fiscal

The Court uses the following applications for financial management and accounting:

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Oracle Cloud	Accounts Payable	Online	Lucas County Auditor
Hyperion Planning/PBCS (Oracle)	County Budget	Web Account	Lucas County Office of Management and Budget

#### E. Hearings

The Court uses the following applications to conduct hearings and related proceedings (e.g., remote hearings, digital recording software, judicial dashboard/e-bench, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Zoom	Remote Hearings	Email	Court Administration
DCR	Digital Recording Software	Local Rule/In-person	Court Administration

#### F. Public Access

The clerk of the court of appeals for each county is statutorily required to keep court records. R.C. 2303. The courts use the following applications to provide access to the public (e.g., live streaming of hearings, online docket access, online calendar, etc.):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Web Page	Court Information and Calendar	Public Web Page	LCIS
CourtView	Record Retention and Public Record Search	Website	Wood County Clerk of Courts
Pioneer	Record Retention and Public Record Search	Website	Ottawa County Clerk of Courts
Henschen & Associates, Inc.	Record Retention and Public Record Search	Website	Huron County Clerk of Courts

Digital Kingdom Enterprises	Record Retention and Public Record Search	Website	Sandusky County Clerk of Courts
mycmssearch	Record Retention and Public Record Search	Website	Williams County Clerk of Courts
CaseLook/Henschen & Associates, Inc.	Record Retention and Public Record Search	Website	Fulton County Clerk of Courts
CivicPlus	Record Retention and Public Record Search	Website	Lucas County Clerk of Courts
CourtView	Record Retention and Public Record Search	Website	Erie County Clerk of Courts

#### G. Special Accommodations

The Court uses the following applications to provide services for participants needing special accommodations (e.g., Language Line, virtual remote interpreting, assistive hearing):

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
ZOOM	Remote Hearings	Email	Court Administration
Language Line	Interpreting Service	By Telephone	Court Administration

#### H. Website

The Court uses the following application in the development and maintenance of its website:

Application	Purpose	How Users Receive Instructions	Dept/Role Responsible
Civic Plus	Website Design and Maintenance	Internal Only/Training	Lucas County Information Services